

R. WARNER DOMESTIC SERVICES

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INSURANCES AND WARRANTIES DETAILS:-

12 MONTH GUARANTEE.

All work completed by R.WARNER DOMESTIC SERVICES carries a full 12 month guarantee against faulty products (if supplied by us) and/or workmanship. Should you have a fault with any item or work within the 12 month period then i will return and repair the fault at no cost to you. If for some reason the item or work can't be repaired then it will be replaced with a like for like or better item at no cost to you.

Exclusions:-

Temporary repairs are not covered under the warranty.

If the customer supplied the materials at fault and they are correctly installed then a charge will be made.

If the item is covered by the manufactories then they will be booked by me to visit and correct the fault (normally on site).

If the items have not been looked after or used incorrectly then the guarantee on that item will be void.

Boiler servicing does not mean that the unit will not breakdown and if this should happen the work may be chargeable.

If the work or item has been altered in anyway the guarantee will be void.

If any other company has carried out work on the item or installation that may have altered it the guarantee maybe void - please speak to me first.

INSURANCE BACKED WARRANTY.

R.WARNER DOMESTIC SERVICES holds a 6 year insurance backed warranty on all notifiable work under the building regulations and this is held by NAPIT. This means that if for some reason i can't return to repair a fault on an installation then they will pay for an engineer to repair the work. Terms and conditions apply. We as the installers of work are required to correct any issues before NAPIT will step in.

PUBLIC LIABILITY INSURANCE

R.WARNER DOMESTIC SERVICES carries full public liability insurance to the sum of £2,000,000.000 copy of certificate available on request. Terms and conditions apply.